



Department of Public Works
Water Supply Division
Hyannis Water Board

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Agenda

November 9, 2010 from 3:15 to 5:15 PM
Selectman's Conference Room – Town Hall
367 Main Street, 2nd Floor, Hyannis

1. Approval of the agenda
2. Approval of the minutes previous meeting (10/26/2010)
3. Operations Report – Please read and we will address questions only
 - a. Collections
4. Abatement Request - Dawn Busias, 32 Paine Avenue
5. FY 2012 – Operating Budget
6. Review of rate model with new data and beginning discussion on FY 2012 rates
 - a. Discussion – what is billed in advance and what is billed in arrears – Should new customer service and fire readiness rates be implemented at the beginning of the fiscal year and usage rates be phased in based on when all water in the billing period has been delivered since the new rates went into effect
7. New business

December Meeting – December 14th